

MEET THE TEAM

We take the time to get to know your unique needs from the very beginning.

CUSTOMER SERVICE

M-F 7:30a - 6:30p ET
customerservice@hubert.com

1-800-543-7374

- Phone Orders • Product Questions • Order Tracking • Returns
- Requesting Order Guides • SiteLine Registration Questions

*For email orders, please send to: **incomingorders@hubert.com***

AMANDA BENNETT

KEY ACCOUNT SPECIALIST

Amanda.Bennett@takktfoodservices.com

800-543-7374 ext. 8626

- Order Tracking • Returns • Warranty Issues
- Requesting Order Guides • SiteLine Registration Questions

EMILY CRAMER

ACCOUNT MANAGER

Emily.Cramer@Hubert.com

(513) 367-8179

- Quotes • Projects • New Programs • Contracts • Etc.

HOW TO SET UP YOUR ONLINE ACCOUNT

1. GO TO THE WEB

Open a web browser of your choice (Example: Microsoft Edge, Chrome, etc)

2. HUBERT.COM

Navigate to the Hubert registration page by pasting **www.hubert.com/register** into your browser's address bar and hit enter.

If you are a company residing in Canada, please use this link:

www.hubert.ca/register

3. ACCOUNT INFORMATION

Fill in the following required fields listed under "Account information":

- Username
- Password (create your own password)
- Confirm Password
- Email Address
- Confirm Email Address
- First Name
- Last Name
- Phone Number (use the hotel's main phone number)
- Type of business

4. CREATE ACCOUNT

Click the orange button "Create Account Using Our Secure Server" to complete registration ►

Create Account Using Our Secure Server



**REGISTER
NOW**

**REGISTER NOW
AND RECEIVE**



**FASTER
CHECKOUT**



**SPECIAL OFFERS
AND PROMOTIONS**



**ORDER STATUS,
TRACKING AND
HISTORY**



**CUSTOMIZABLE
SHOPPING LISTS**

When our customers succeed, we succeed.

TOOLS & RESOURCES

1 YOUR BRAND SPECIFIC ORDER GUIDE(S)

Each brand has specific guides available to ensure customers order items that have been pre-approved for their business.

2 ONLINE SHOPPING

Creating an online account at Hubert.com allows you to shop, save your cart, and review Order Guides online anytime, anywhere.

3 CHAT SUPPORT

[Chat with us](#) Monday - Friday 8 AM - 6 PM EST

4 CREATE A BILLING ACCOUNT

To establish a billing account, call 1-877-276-7773 in the U.S. or 1-888-835-7929 in Canada and ask to be set up with RAPID CREDIT, or complete the on-line [credit application](#). You will be notified and your order will be processed as soon as your account has been approved. Often, this process can be completed within minutes. Invoices will be sent for all orders shipped on a Hubert Billing Account.

HOW TO REACH US

Office Hours: M - F 8:00am - 5:00pm EST

 Email	customerservice@hubert.com
 Phone	800-543-7374
 Website	www.Hubert.com
 Chat	www.hubert.com/#