

Meet Your Team

Enhanced Structure. Better Service.

We take the time to get to know your unique needs from the very beginning.



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Customer Service

Monday - Friday 8:00 am - 5:00 pm EST

U.S. Email Orders and Inquires: customerservice@hubert.com

Canadian Email Orders and Inquires: customerservice@hubert.ca

US: 877.276.7773 | CA: 888.835.7929

- Phone Orders
- Product Questions
- Order Tracking
- Returns
- Requesting Order Guides
- Microsite Registration Questions

Set up your online account

Register now and enjoy faster checkout, special offers and promotions, order status, tracking and history, and customizable shopping lists.

The screenshot shows the Hubert website's Account Registration page. At the top, the Hubert logo is on the left, and a search bar, phone number (1.877.276.7773), and account icon are on the right. The account icon has a dropdown menu open, showing options: Sign in, Register, My Account, My Orders, My Browse History, My Favorites, My Quotes, My Projects, and Track My Order. The 'Register' option is highlighted with a red circle and the number 2. Below the header, the 'Account Registration' section is titled. Under 'ACCOUNT INFORMATION', there are input fields for Username, Password, Confirm Password, Email, Confirm Email, First Name, Last Name, Phone Number, and Type of business. A red circle with the number 3 is next to the 'ACCOUNT INFORMATION' heading. At the bottom of the form is a large orange button labeled 'CREATE ACCOUNT USING OUR SECURE SERVER', with a red circle and the number 4 next to it.

1

Go to **www.hubert.com/register**
(**www.hubert.ca/register** if your company is in Canada.)

2

Hover over the account icon in the upper right-hand corner of your screen. Choose "Register" from the drop-down menu.

3

Fill in the following required fields listed under "Account Information":

- Username
- Password (create your own password)
- Confirm Password
- Email Address
- Confirm Email Address
- First Name
- Last Name
- Phone Number
- Type of business

4

Click the orange button "Create Account Using Our Secure Server" to complete registration.

Create a billing account

To set up a billing account, call 1-877-276-7773 in the U.S. or 1-888-835-7929 in Canada and ask to be set up with rapid credit.

Alternatively, you can complete the online credit application at:

US Application: **www.hubert.com/creditapplication**

CA Application: **www.hubert.ca/creditapplication**

Tools & Resources

When our customers succeed, **we succeed.**

1

Your Brand Specific Order Guide(s)

Each brand has specific guides available to ensure customers order items that have been pre-approved for their business.

2

Online Shopping

Creating an online account at Hubert.com allows you to shop, save your cart, and review order guides online anytime, anywhere.

3

Chat Support

Chat with us Monday - Friday
8 am - 5 pm EST

4

Create a Billing Account

Call 1-877-276-7773 in the U.S. or 1-888-835-7929 in Canada and ask to be set up with Rapid Credit or complete the on-line credit application. You will be notified and your order will be processed as soon as your account has been approved.

Invoices will be sent for all orders shipped on a Hubert Billing Account.

How to Reach Us

Monday - Friday 8:00 am - 5:00 pm EST

-  **Email** customerservice@hubert.com | customerservice@hubert.ca
-  **Phone** US: 877.276.7773 | CA: 888.835.7929
-  **Website** www.hubert.com | www.hubert.ca
-  **Chat** www.hubert.com/# | www.hubert.ca/#