# **HD Supply Canada | Requesting Online Access**

# Requesting Online Access For Your Company

### **Online Access:**

 To create your online account simply email or call our customer service team at <u>customercare\_can@hdsupply.com</u> or 1-800-782-0557 and let us know you have an existing account with HD Supply and need access to purchase online

#### OR

• Go to hdsupplysolutions.ca and click on "contact us" at the top right hand side of the home page. A customer service team member will contact you to setup your online account



## Information needed to setup the account:

- Account Number
- Users email address that require online access
- Account permissions needed
  - Purchase on account
  - · Purchase using credit card
  - Address of ship to's you need access to (only needed if there is more than one ship to)
  - Accounts payables (allows your accounts payables team to review all paid and open invoices along with account balance)
  - Admin Role (this is a super user and can add and remove users in the future).
  - Do you require an approval flow, if so what is the dollar threshold and who are the approvers.

# **Adding Another User to an Existing Account**

## **Adding Additional Users:**

 To add additional users to your online account simply email or call our customer service team at <u>customercare\_can@hdsupply.com</u> or 1-800-782-0557 and let us know you'd like to add an additional user to your online account

#### OR

• Log in to your online account and click on "Add New User", found on the home page. Then fill out the form and submit!.



